
COMMUNITY LIVING SERVICES PROGRAM
Home Visit Policy During COVID-19

I. Purpose

To establish and describe policy and procedures for New Star residents living in residential settings visiting their family/guardian homes or otherwise visiting off-site locations during the COVID-19 pandemic.

II. Policy

New Star community living residents and their families/guardians must agree to adhere to the following home visit guidelines to prioritize the health and safety of all New Star residents and staff. This policy applies to everyone living in CILA homes operated by New Star; it does not apply to ICILA apartments.

III. Procedures

A. General Home Visit Procedures

- Off-site visits are only permitted with a family member/guardian for necessary medical appointments
- New Star residents must be accompanied by a family member and/or guardian for all medical appointments
- 48 hours notice must be given to New Star staff for all off-site appointments

B. Overnight Visits

During the COVID-19 pandemic, overnight visits to a family home are permitted effective April 1, 2021 for individuals who meet vaccination requirements:

- CDC guidelines for vaccinated and unvaccinated individuals must be followed for the duration of the home visit. For a list of the updated CDC guidelines, please see our guide
- 48 hours notice must be given to New Star staff for all overnight visits
- During the home visit, the individual must be monitored for any signs or symptoms of COVID-19 including fever, cough, body aches, chills, loss of taste or smell, or other flu-like symptoms, and will not be permitted back at New Star if experiencing any symptoms of COVID-19

If the individual does NOT meet vaccination requirements:

- Overnight visits to an off-site location must be at least 14 days long. Day, weekend, or shorter duration visits are NOT permitted
- During this time, the individual must be monitored for any signs or symptoms of COVID-19 including fever, cough, body aches, chills, loss of taste or smell, or other flu-like symptoms, and will not be permitted back at New Star if experiencing any symptoms of COVID-19
- Individuals must produce a negative COVID-19 test before coming back to a New Star home
- Additionally, individuals who are unvaccinated will not be permitted to go on home visit if they have been in direct contact with someone with COVID-19 until their quarantine period has passed since the date of exposure

C. Subject to Change Clause

- These policies and procedures are subject to change as the situation in Illinois regarding COVID-19 also changes. As the governor and other municipalities update their regulations, this document will be updated as new information unfolds.

References

New Star COVID-19 Vaccination Home Visit Guidelines