
COMMUNITY LIVING SERVICES PROGRAM
Home Visit Policy During COVID-19

I. Purpose

To establish and describe policy and procedures for New Star consumers living in residential settings visiting their family/guardian homes or otherwise visiting off-site locations during the COVID-19 pandemic.

II. Policy

New Star community living residents and their families/guardians must agree to adhere to the following home visit guidelines to prioritize the health and safety of all New Star consumers. This policy applies to all consumers living in CILA homes operated by New Star; it does not apply to ICILA apartments.

III. Procedures

A. General Home Visit Procedures

- Off-site visits are only permitted with a family member/guardian for medical appointments.
- New Star consumers must be accompanied by a family member and/or guardian for all off-site medical appointments.

B. Overnight Visits

During the COVID-19 pandemic, overnight visits to a family home or another off-site location are only permitted under the following circumstances:

- No single night or weekend home visits are permitted.
- Overnight visits to an off-site location must be at least 14 days long.
- During this time, the consumer must be monitored for any signs or symptoms of COVID-19 including fever, cough, body aches, chills, loss of taste or smell, or other flu-like symptoms.
- Consumers must produce a negative COVID-19 test before coming back to a New Star home.

C. Subject to Change Clause

- These policies and procedures are subject to change as the situation in Illinois regarding COVID-19 also changes. As the governor and other municipalities

update their regulations, this document will be updated as new information unfolds.