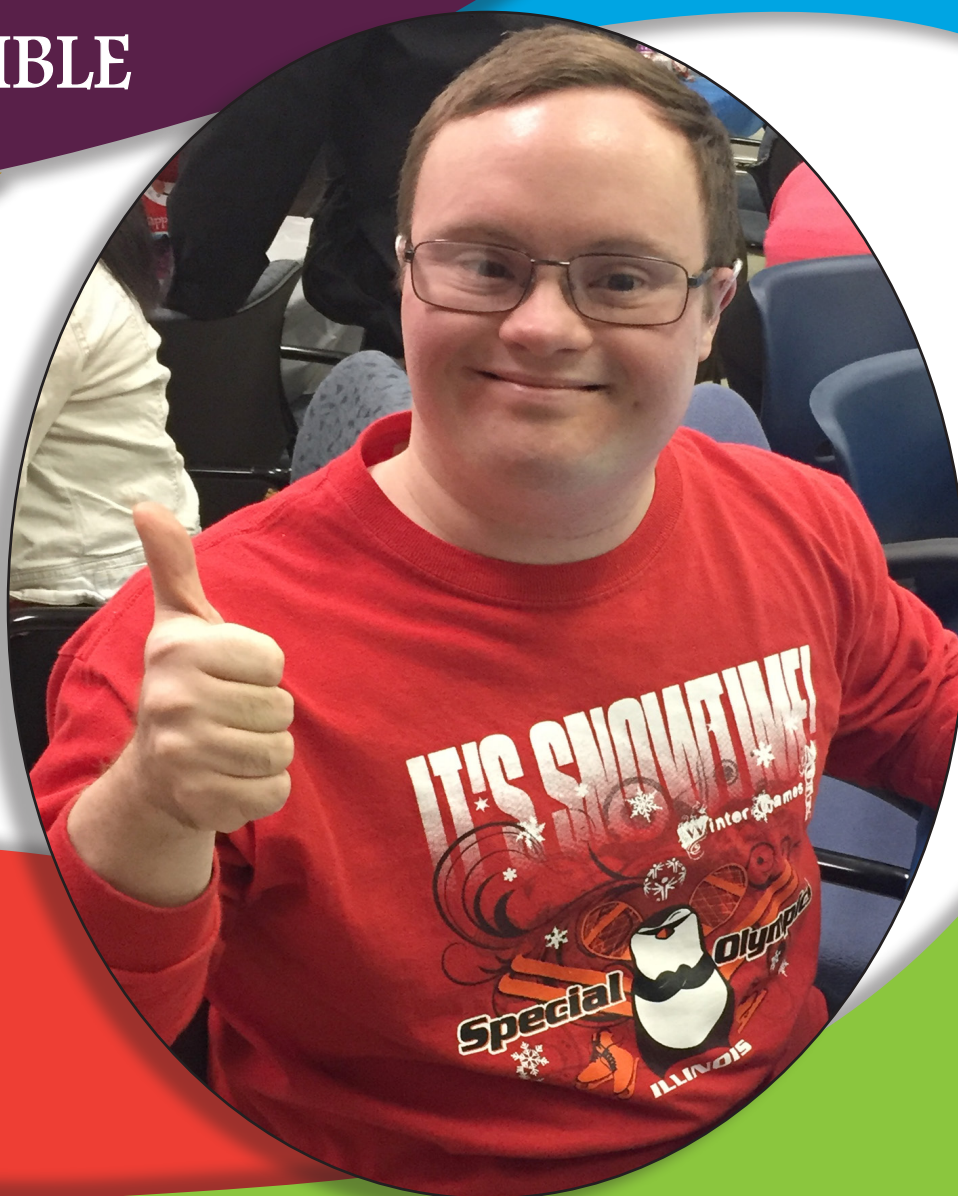




Changing IMPOSSIBLE
to I'M POSSIBLE



2017 Annual Report



A Long Rich History of Two Organizations

New Star was conceived as a result of a merger in 2016 by two organizations with a long, rich history.

SouthSTAR Services and New Hope Center were both championed by courageous parents of children with intellectual and developmental disabilities who were seeking better educational opportunities for their children. The hard work and dedication of these pioneers are, and will remain the fabric of New Star; appropriately named to reflect both organizations' rich history.

New Star is an extremely exciting milestone for both organizations and all our stakeholders. By merging our two organizations, we've improved our administrative and programmatic efficiencies, expand our array of services, provide more choices for families and consumers, improve the overall infrastructure, and develop a more diversified funding base.



Challenging Limits... Changing Lives
www.newstarservices.org

Dear Friend,

On behalf of the Board of Directors and staff, we are pleased to present New Star's Annual Report.

For more than 65 years, it has been our mission to serve individuals with intellectual and developmental disabilities with compassion and care. This past year, as we successfully merged two organizations into one, that objective remains our passion as we move into the next era of serving our consumers.

We can say with pride that we continue to create more opportunities for our consumers to "Turn Impossible to I'm Possible."

This past year, New Star has been busy bridging the digital divide for our consumers with a generous \$10,000 grant from Comcast NBCUniversal. In collaboration with the Arc of the United States, we launched a pilot project to create Digital Learning Labs. These Labs expanded our computer center to include mobile technology such as iPads and iPods. Consumers can now participate in weekly classes where they learn to use apps and computer programs to assist with job training and mastering essential life skills.

**None of this
would be possible without
the help of our generous
donors and sponsoring
organizations.**

And, partnering with the Suburban Service League and The Great Lakes Charitable Foundation, New Star had the opportunity to update the equipment within our Crete and Chicago Heights computer labs, and expand our program offerings to include Technology Coaching Classes. This specially designed software provides our consumers with a hands-on approach to teaching new skills that support community integration and employment.

As we look forward, we are undertaking an organization-wide initiative to create even more exploratory opportunities for our consumers. New Star is embracing community inclusion in all aspects of our service delivery. The chance to live and work in the community and to be valued for one's uniqueness and abilities will be the foundation of our programming. Specifically, we will implement strategies to continue to reduce unemployment, increase access to transportation, expand volunteer and community-based learning opportunities and extend community-based healthy lifestyle choices for people with disabilities.

None of this would be possible without the help of our generous donors and sponsoring organizations. We are grateful for that partnership as we move into a new era of service.

We know you share our belief that together we can challenge limits and change lives.

Most sincerely,

Karen Yates

Karen Yates
Board Chair



Dan A. Strick

Dan Strick
President/CEO



Our Mission:

New Star's mission is to provide choices and opportunities for persons with disabilities and their families through a culture of innovation and caring to enrich their lives and maximize their independence.

Our Vision:

We envision a community where New Star will be the leading services solution provider to minimize discrimination and waiting lists while maximizing access to the services and supports that empower individuals to pursue community employment and living if they so choose, in order to assume their rightful roles in society as productive, valued citizens.

Our Purpose:

Every day, we renew our commitment to providing choices and opportunities for persons with disabilities and their families through a culture of innovation and caring, to enrich their lives and maximize their independence.

Our People:

New Star serves over 650 children and adults each day whose lives are impacted by mild to profound disabilities. Our service area reaches those living in and around the Chicagoland area and Northwest Indiana.

Our Passion:

Our Board of Directors, staff, volunteers, and funding partners are passionate about helping those we serve create meaningful days, productive years, and, ultimately, more fulfilling lives.

FY 2017 Officers and Directors

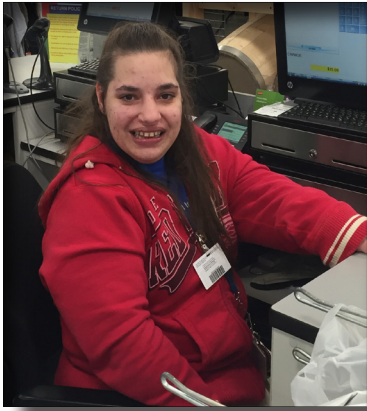


Shortly following the merger, Don Goff, our Board Chairman, passed away. Don was instrumental in shaping the vision of New Star. His passing was a tremendous loss, but his inspiration remains.

Don Goff	<i>Chairman</i>
Karen Yates	<i>Chairwoman</i>
Ned Horney	<i>Vice Chairman</i>
Mary Mayer	<i>Vice Chairwoman</i>
Judy Petrungaro	<i>Secretary</i>
Phil Paige	<i>Treasurer</i>

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Marlene Hemleben
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Phyllis Kincs
Deborah Kopec
Joyce Michael
Denice Rhodes
Greg Thomas

Our Services



WORK

LEARN

LIVE

THRIVE



381

Individuals Received
Day Programming



203

Individuals Received
Adult Home-based
Services



28

Children Received
Home-based Services



64

Individuals Received
Indiana Services



90

Individuals Received
Employment Support



134

Individuals Received
Residential Services



660

Individuals
Served

total number served not duplicated



Males: 55%
Females: 45%



Under 18 years of age: 5%
Over 18 years of age: 95%



African-Americans: 54%
White/Hispanic: 44%
Unknown: 2%

Financial Statements Summary

Revenue by Source

Illinois Dept. of Human Services:	\$9,893,551
Work Contracts:	\$1,746,519
Federal Sources:	\$1,373,281
State of Indiana:	\$641,952
Contributions & Special Events:	\$474,141
Other State and Local Sources:	\$396,143
Miscellaneous:	\$231,192
Grants:	\$182,007
Investment & Other Income:	\$123,264
Total Revenue:	\$15,062,050

Expenses by Program

Community Living Services:	\$5,969,505
Day Services and Respite:	\$4,524,168
Management & Fundraising:	\$2,255,453
Supportive Employment:	\$1,863,922
Indiana:	\$716,578
Special Recreation:	\$303,966
Total Expenses:	\$15,633,592



Communities Served

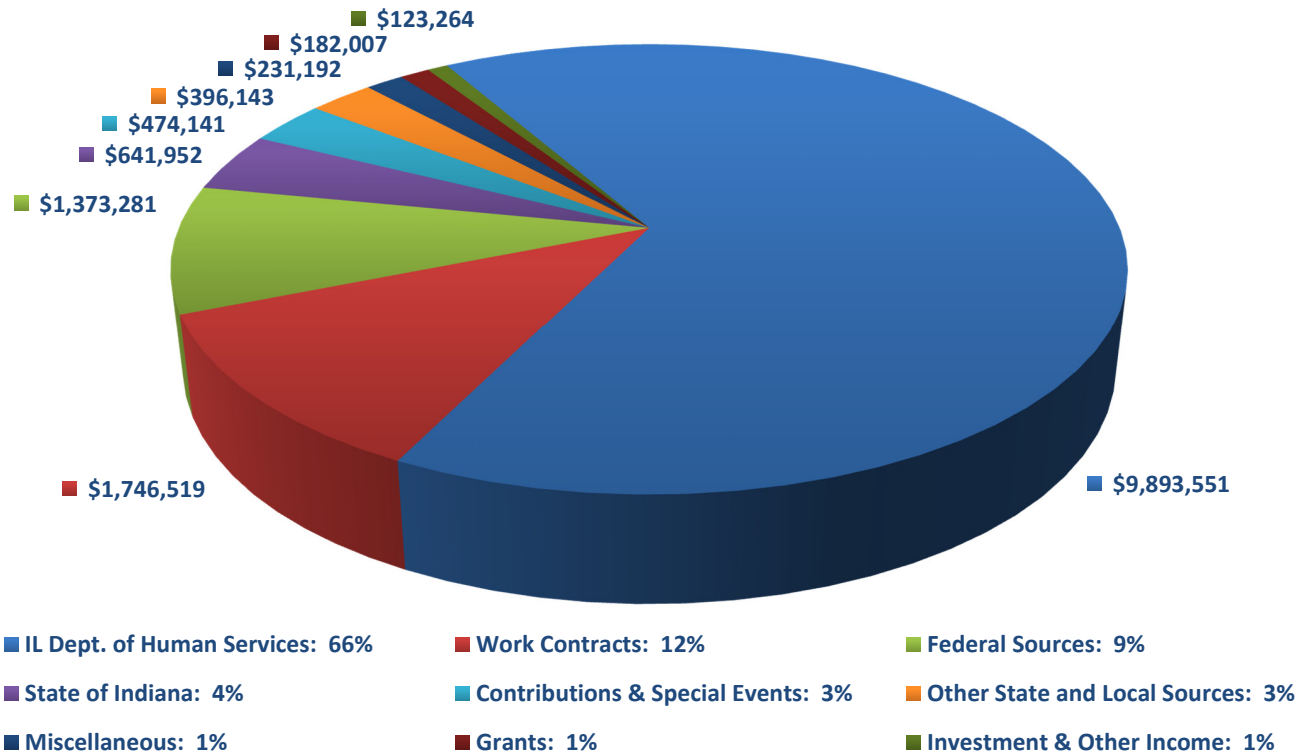
New Star provides services in the following communities located throughout the Chicagoland area and Northwest Indiana.



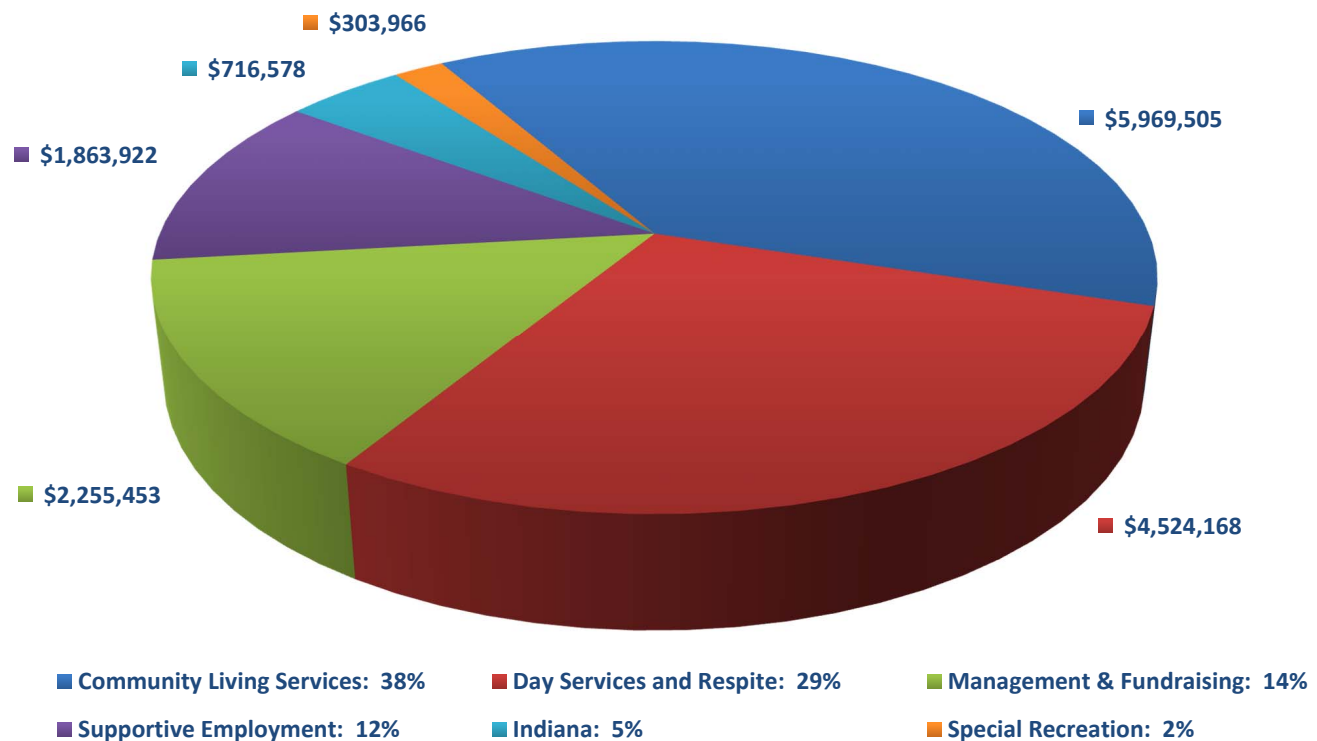
Alsip	Griffith, IN	Palos Heights
Beecher	Hammond, IN	Palos Park
Blue Island	Harvey	Park Forest
Burnham	Hazel Crest	Phoenix
Calumet City	Highland, IN	Posen
Calumet Park	Homewood	Richton Park
Chicago	Lake Station, IN	Riverdale
Chicago Heights	Lansing	Robbins
Country Club Hills	Lynwood	S. Chicago Heights
Crestwood	Markham	Sauk Village
Crete	Matteson	Schererville, IN
Crown Point, IN	Merrillville, IN	South Holland
Dolton	Midlothian	St. John, IN
Dyer, IN	Mokena	Steger
East Hazel Crest	Monee	Thornton
Flossmoor	Munster, IN	Tinley Park
Ford Heights	Oak Forest	University Park
Frankfort	Olympia Fields	Valparaiso, IN
Gary, IN	Orland Hills	Whiting, IN
Glenwood	Orland Park	

Consolidated Revenue and Expenses

Revenue: \$15,062,050



Expenses: \$15,633,592



Donors & Sponsors

New star is proud to recognize in this Annual Report the generosity of all individuals and organizations who have donated from July 1, 2016 to June 30, 2017. Every effort has been made to include individuals and organizations who have contributed to the success of New Star. We have taken great care to accurately record the names of our contributors and regret any omissions or errors. Please direct any inquires to Patricia Trebe (708) 755-8030 ext. 2232.

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The New Star Honorarium program recognizes donations as a tribute to an individual and gifts directly benefit our more than 650 children and adults with disabilities.

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In Memoriam

The New Star Memoriam program accepts donations to honor individuals whose legacy will live on through our mission to provide choices and opportunities for individuals with developmental disabilities.

Roseann Baird:

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Mr. and Mrs. Frank Kincs
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Rose Marie Zukauskas:

Mr. and Mrs. Gaylon Clark

Chicago Heights Office:

1005 West End Ave.
Chicago Heights, IL 60411
T: (708) 755-8030
F: (708) 755-8047

Crete Office:

25930 S. Cottage Grove Ave.
Crete, IL 60417
T: (708) 755-8030
F: (708) 279-1014

Dolton Office:

1624 E. 154th St.
Dolton, IL 60419
T: (708) 755-8030
F: (708) 841-1053

Schererville Office:

833 W. Lincoln Hwy, Ste. 115W
Schererville, IN 46375
T: (219) 440-7430
F: (219) 440-7112

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